



How to set up **International mobile number** or **US Mobile Carrier** not listed to receive notifications from TOL

- On the TOL Profile page, select 'Other' from the list of Mobile Carriers.
- Enter your mobile number in the email format provided on this page.
- Contact your mobile carrier if you have any further questions.

EXAMPLE of inputting 'Other' Carrier and Mobile Number in textbox using format for Carrier O2 from United Kingdom:

Primary Mobile:

 Mobile Carrier:

UNITED KINGDOM	
Carrier	Format to enter on TOL in Mobile Number textbox.
O2	44#####@mmail.co.uk
Orange	44#####@orange.net
T-Mobile	44#####@t-mobile.uk.net
Virgin Mobile	44#####@vmoble.com
Vodafone	44#####@vodafone.net
ITALY	
Carrier	Format to enter on TOL in Mobile Number textbox.
Omnitel	0#####@mail.omnitel.it
Telecom Italia Mobile	0#####@timnet.com
Vodafone	#####@sms.Vodafone.it
Vodafone Omnitel	#####@vizzavi.it
Wind	#####@txt.windmobile.it
GERMANY	
Carrier	Format to enter on TOL in Mobile Number textbox.
Mobilis	0#####@mobilis.de
Mannesmann Mobilefunk	#####@d2-message.de
Simyo	#####@eplus.de

The following German and Japanese carriers require users to complete steps on their mobile phone prior to receiving text via email.

GERMANY		
Carrier	On your Phone (1 st Step)	On TOL Profile (2 nd Step)
E-Plus	To: 7676245 Message: START	0#####@smseplus.de
O2	To: 6245 Message: +OPEN	0#####@o2online.de
T-Mobile	To: 8000 Message: OPEN	+49#####@t-d1-sms.de
Vodafone	To: 3400 Message: OPEN	0#####@vodafone-sms.de
JAPAN		
Carrier: AU		
<p>ON YOUR PHONE:</p> <p>Step 1: Send a new text message to #5000. Type: 1234 in the message field</p> <p>Step 2: Click on the URL that AU automatically sends you via SMS (will open web browser)</p> <p>Step 3: Write down your phone-specific MMS Email Address that appears on the webpage (i.e. XXXXXXX@ezweb.ne.jp)</p> <p>Step 4: Go to your Phone Settings > "Message" Settings > Type in your phone specific email address into the MMS Email Address field. It will auto save.</p> <p>ON TOL PROFILE: Select Mobile Carrier: Other, then enter -> xxxxx@ezweb.ne.jp in the Mobile Number textbox.</p>		
Carrier: SoftBank		
<p>ON YOUR PHONE:</p> <p>Step 1: Download the Google Chrome App from the App Store (Note: May need Wi-Fi)</p> <p>Step 2: Open Browser > Search <u>mysoftbank</u></p> <p>Step 3: Press the "Translate" Button (lower right corner)</p> <p>Step 4: Click on the Softbank website</p> <p>Step 5: Click "Login to My SoftBank"</p> <p>Step 6: If you have an account already or if auto logs you in, skip to Step 8.</p> <p>Step 7: If you DO NOT have an established account, Click "Forgot your password" Enter cell phone # into the first box and enter 4 digit PIN # into the second > Tap Blue Button *PIN established at account creation. Contact SoftBank Customer Service if you cannot remember your PIN. <u>Input New Password</u> *If it does not prompt you to input a new password, wait for Softbank to send you a temporary password via text</p> <p>Step 8: Return to the Home Screen > Click "Mail Settings" If originally auto logged on in Step 6, may be redirected to Step 7</p> <p>Step 9: Find "Mail Settings (SMS/MMS)" > Click "Set"</p> <p>Step 10: Write down your phone-specific MMS Email Address that appears on the webpage (i.e. XXXXXXX@softbank.ne.jp)</p> <p>Step 11: Go to your Phone Settings > "Message" Settings > Type in your phone specific email address into the MMS Email Address field. It will auto save.</p> <p>ON TOL PROFILE: Select Mobile Carrier: Other, then enter -> XXXXXXX@softbank.ne.jp in the Mobile Number textbox.</p>		