



# News Release

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## Contact

ERMC Public Affairs Office  
DSN 371-3317/3049  
Tel. 06221-17-3317/3049  
[ermc-pao@amedd.army.mil](mailto:ermc-pao@amedd.army.mil)  
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## **Military Primary Care Teams need to know when you visit a host nation Hospital or Clinic**

By Ed Drohan  
Europe Regional Medical Command Public Affairs

**HEIDELBERG, Germany** – With very few exceptions, a medical emergency or an afterhour's urgent medical need for military members and their families assigned to Europe will require a visit to a host nation hospital for care.

Following any health care that is received at a host nation hospital or clinic, it is important to make contact with or visit your military treatment facility primary care manager to inform them that you've been seen in the community. Timely communication with your PCM is important to ensure the care you received in the community can be coordinated with your ongoing treatment plan and documented in your medical records.

Service members and their families who need to be admitted to a host nation hospital for an emergency should notify their patient liaison as soon as possible after admission, or have a family member or friend make the notification if they are incapacitated. The patient liaison will ensure that the military treatment facility is notified about the admission.

If you are seen for care, but not admitted, you should call your primary care manager at the MTF to inform your PCM that you were seen by a host nation provider. Informing your PCM team is important for several reasons.

“Urgent and Emergent visits often require follow up care to ensure all medical needs have been addressed, any ongoing care is continued, and any treatment rendered can be safely incorporated into your overall plan for health. Without patients taking an active role in their care, medical records from host nation facilities may take several weeks to be received and translated before they are available to their PCM.” said Col. Lance Raney, Europe Regional Medical Command chief of clinical operations. “Our patient liaisons do a great job of proactively identifying patients admitted to hospitals, but when Service members and their family members are not admitted, we may not know about their care until we receive the record for translation.”

Contact information for your clinic, is available at <http://ermc.amedd.army.mil/MTF/index.html>. For more information on patient liaisons, go to [http://ermc.amedd.army.mil/Patient\\_Liaison\\_PDF\\_file.pdf](http://ermc.amedd.army.mil/Patient_Liaison_PDF_file.pdf).

In order to ensure health care safety, health care must be a coordinated effort between you, your PCM team and any care received outside of your enrolled clinic.

Play an active role in your journey to Wellness. Team with your PCM to optimize your Health and the Readiness of our Army.

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