

I WANT YOU!



TO HELP INCREASE ACCESS TO HEALTH CARE!

Did you know that in the last year we had a total of 791 appointment “No-Shows”. This resulted in a loss of \$56,952, but more importantly it robbed you of available primary care appointments! A 5% loss to you, our beneficiaries.

The US Army Health Clinic-Kaiserslautern is dedicated to improving your access to our facilities and the services that they provide. By decreasing “No-Shows” and using established programs, we as a team can win in the battle to increase your access to health care!

If you know you are unable to keep your appointment, use one of these methods to cancel your appointment.

- Call 483-1750 (0631-411-1750), Option 2; 24/7
- E-mail us at kleber.clinic@amedd.army.mil with patient’s SSN, date of birth, and appointment date and time.
- Cancel when you receive the reminder call

The Nurse Advice Line is your 24/7 in home source to talk directly with a registered nurse about your medical needs and possible treatments.

**Call toll-free 24/7:
00800-4759-2330**

