



Frequently Asked Pharmacy Questions

How do I refill my prescription?

You can refill your prescription by calling the Prescription Refill Line at: 00-800-744-62-500; DSN: 486-5601; or Commercial: 0637-186-5601. You can also log on to www.tricareonline.com and refill your prescription using their website.

What should I do with expired medications?

Please bring your expired medications to your local health clinic pharmacy. The pharmacy will ensure they are disposed of in an environmentally friendly way.

What is medication reconciliation?

It's a process used in all of our health clinics to ensure your health care provider has a complete picture of the medications you're currently taking. If you're taking over-the-counter medications, supplements or vitamins, make sure you inform your provider or pharmacist.

Does the pharmacy provide over-the-counter medications without a prescription?

Yes, this service is available for active duty service members and their families. Depending on the problem, the pharmacist may be able to give you over-the-counter medications to treat certain symptoms.

Can I fill my German prescription at the health clinic pharmacy?

In order to do this, certain requirements have to be met. Stop by the TRICARE office or the pharmacy and ask for the packet that explains how this process works.

Still have questions? Your pharmacy team is ready to assist you!



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